Multipure International Dedication to Excellence... Quadruple Guarantee

90 Days - Satisfaction Guaranteed

If, for any reason, you are not completely satisfied with your Multipure Drinking Water System, Multipure will refund 100% of the purchase price.*

Lifetime Warranty on Stainless Steel Housing and Pressure Vessel

The exterior stainless steel housing and interior stainless steel pressure vessel (Aqualuxe only) are warranted for use and will be repaired or replaced at NO CHARGE.**

12 Months - Accessories Warranty

All exterior hoses and attachments are warranted for use and will be repaired or replaced at NO CHARGE.

12 Month Warranty on Electronics and Outer Housing Shell of the Aqualuxe The system electronics and ABS outer housing shell are warranted for use and will be repaired or replaced at NO CHARGE.



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Proof of Purchase Required (warranty begins from the date of purchase) * Shipping fees excluded. ** Provided that filter has been replaced at least once a year.

Multipure's Warranty/Refund Policy on Items Purchased Separately from Multipure's Drinking Water Systems

Aquagrow/Aquashower/Aquasplash:

Warranty: 12 months Return policy: 90 days

Water Emergency Treatment System:

Warranty: N/A Return policy: 30 days; all items must be returned and unopened

Faucets:

Warranty: 12 months Return Policy: 30 days

Hose and Diverter Valve: Warranty: 12 months Return Policy: 30 days

Parts:

Warranty: 12 months Return Policy: 30 days

Replacement Filters:

Warranty: 30 days Return policy: 30 days

Sales Aids:

Warranty: N/A Return Policy: 30 days; only if package is unopened

Note: On the return policy, customer will receive refund minus the shipping fees paid.